



THERMAL SYSTEMS, INC.

RETURN GOODS AUTHORIZATION (RGA) REQUEST

E-MAIL COMPLETED FORM TO: diego.faria@akgts.com

Questions? Or if you have not been contacted in 2 Business Days Call 919-563-4871

AN RGA WILL NOT BE ISSUED WITHOUT A COMPLETE FORM

AKGTS DISTRIBUTOR NAME AND SHIPPING ADDRESS		END USER NAME AND CONTACT INFO	
		NAME:	
		PHONE:	
		EMAIL:	

AKGTS DISTRIBUTOR WARRANTY CONTACT AND PRODUCT INFORMATION		INFORMATION REQUIRED FOR RGA	
NAME:		AKGTS P/N:	
E-MAIL:			
PHONE:		QTY:	
YOUR P/N:		MFG DATE:	
YOUR PO #:		CO #:	

COOLER FAILURE	NO		YES
MOTOR FAILURE	HYDRAULIC	AC	DC

IF MOTOR OR COOLER FAILURE PLEASE COMPLETE THE FOLLOWING TO RECEIVE AN RGA#

FLUID COOLED:		APPLICATION:	
OPERATING TEMP:		SERVICE HOURS:	
OPERATING PRESSURE:		DATE OF INSTALL:	

PLEASE PROVIDE A DETAILED DESCRIPTION OF THE SUSPECT DEFECT OR FAILURE AND THE REASON FOR RETURN

ATTACH PICTURES TO EMAIL- ATTACHMENTS MUST BE LESS THAN 11MB TO ENSURE DELIVERY

REQUESTS FOR RGAS WILL BE APPROVED OR DENIED PER THE AKGTS RETURN POLICY