

**THERMAL SYSTEMS, INC.****RETURN GOODS AUTHORIZATION (RGA) REQUEST**

E-MAIL COMPLETED FORM TO: andy.tate@akgts.com

Questions? Or if you have not been contacted in 2 Business Days Call 919-563-4871

AN RGA WILL NOT BE ISSUED WITHOUT A COMPLETE FORM**AKGTS DISTRIBUTOR NAME AND SHIPPING ADDRESS****END USER NAME AND CONTACT INFO**

NAME:

PHONE:

EMAIL:

AKGTS DISTRIBUTOR WARRANTY CONTACT AND PRODUCT INFORMATION**INFORMATION REQUIRED FOR RGA**

NAME:

AKGTS P/N:

E-MAIL:

PHONE:

QTY:

YOUR P/N:

MFG DATE:

YOUR PO #:

CO #:

COOLER FAILURE

NO

YES

MOTOR FAILURE

HYDRAULIC

AC

DC

IF MOTOR OR COOLER FAILURE PLEASE COMPLETE THE FOLLOWING TO RECEIVE AN RGA#

FLUID COOLED:

APPLICATION:

OPERATING TEMP:

SERVICE HOURS:

OPERATING PRESSURE:

DATE OF INSTALL:

PLEASE PROVIDE A DETAILED DESCRIPTION OF THE SUSPECT DEFECT OR FAILURE AND THE REASON FOR RETURN**REQUESTS FOR RGAS WILL BE APPROVED OR DENIED PER THE AKGTS RETURN POLICY**